

**2013-2014 Energy Efficiency Programs
Multi-Family Direct Therm Savings
Program Implementation Plan**

This is not applicable.

h) EM&V

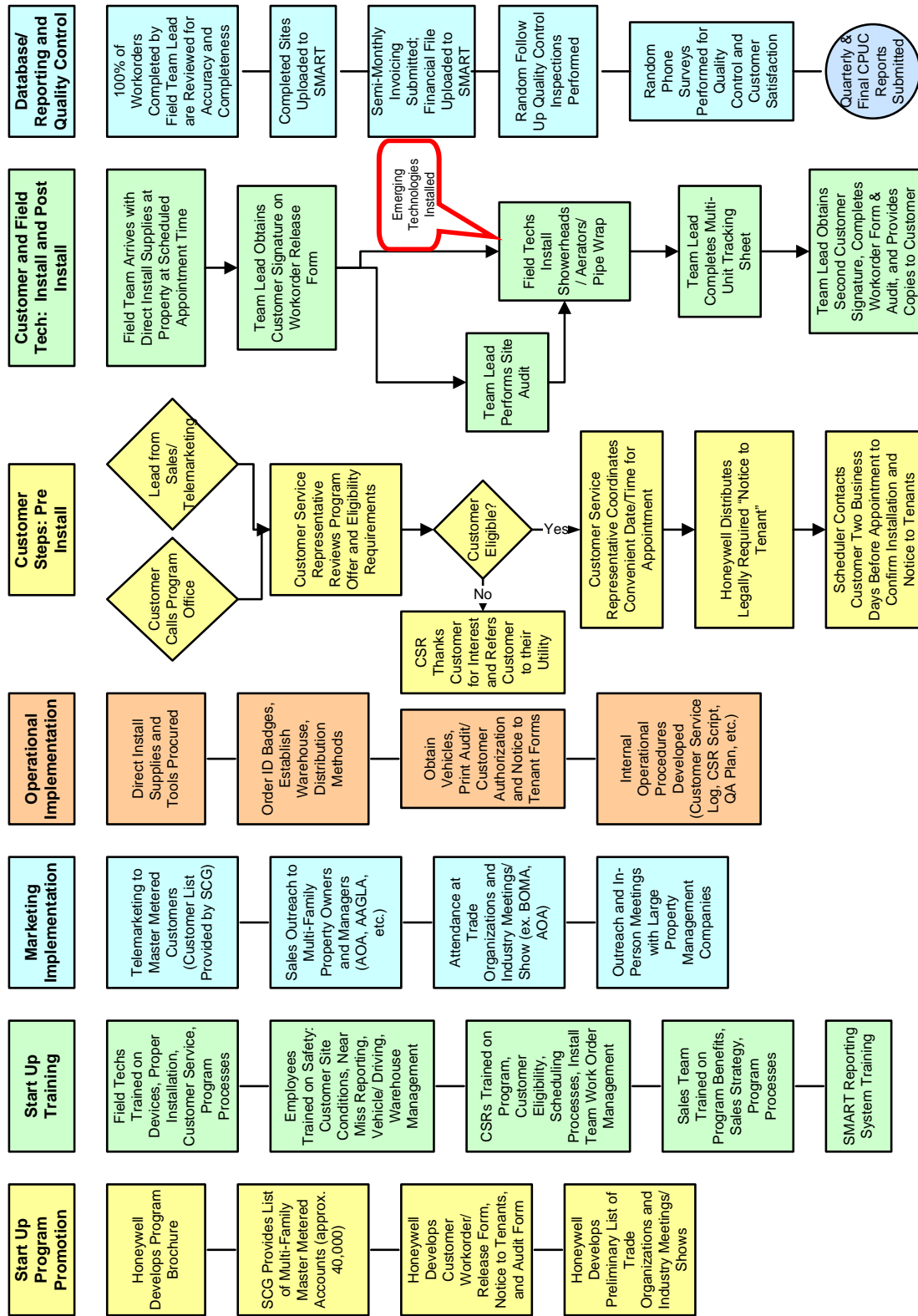
The utilities are proposing to work with the Energy Division to develop and submit a comprehensive EM&V Plan for 2013-2014 after the program implementation plans are filed. This will include process evaluations and other program-specific studies within the context of broader utility and Energy Division studies. More detailed plans for process evaluation and other program-specific evaluation efforts cannot be developed until after the final program design is approved by the CPUC and in many cases after program implementation has begun, since plans need to be based on identified program design and implementation issues.

7. Diagram of Program

Please see the following Diagram of the Operations Process Flow for the Energy Smart Program. The Emerging Technologies is identified below “Customer and Field Tech: Install and Post Install.”

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So Cal Gas Multi-Family Direct Install "Energy Smart" Process Flow



8. Program Logic Model

2013-2014 Energy Efficiency Programs Multi-Family Direct Therm Savings Program Implementation Plan

So Cal Gas Multi-Family Direct Install “Energy Smart” Program Logic Model

